

AIDS AND ADAPTATIONS

HELPING YOU MAKE YOUR HOME
MORE COMFORTABLE



AIDS AND ADAPTATIONS

Aids and Adaptations

Aids and adaptations are alterations to your home. They can range from simple grab rails to help you out of the bath, to ramps and level-access showers, or major fittings such as a stair lift.



What to do if you want alterations made to your home

If you, or someone you live with, find it difficult to get around your home and you would like to make some alterations to make it easier please contact us. Full details on how to contact us can be found at the back of this leaflet.

Contact an occupational therapist

You will also need to speak to an occupational therapist at Birmingham City Council. The occupational therapist will arrange a time to visit you and assess what adaptations you need. We will only do work that the occupational therapist recommends, so it is important that they fully understand your needs. It may be helpful to have a member of your family or a friend with you during the visit.

What happens next?

The occupational therapist tells us what work they think needs to be done to your home. We have a restricted budget to carry out works and demand for aids and adaptations is high. Therefore it may be necessary to place your application on a waiting list, but you will be told if this is the case.

If you require major works, we will ask our surveyor to visit your home with the occupational therapist to make sure that the adaptations are appropriate for you and your home is suitable for the proposed works.

HELPING YOU MAKE YOUR HOME MORE COMFORTABLE

We will help you apply for a Disabled Facilities Grant to help fund the work in these circumstances.

Maintenance

Family Housing maintains most of the aids or adaptations to your home. Sometimes we will need to charge you for this through a service charge.

If aids or adaptations are carried out by other organisations, for example the Council, they will give you specific information about the maintenance.

Occupational Therapy Services

If you need special equipment to make bathing or showering easier for you, such as a bathing chair, Occupational Therapy Services may be able to help you.

You can contact them at:
Occupational Therapy Services
Birmingham City Council
Telephone: 0121 303 1234

If you have mobility problems and need assistance with a walking stick or a frame then you will need to speak to your doctor.



Your rights regarding aids & adaptations

Your statutory rights under these acts are not affected:

- ➔ The Chronically Sick and Disabled Persons Act 1970 (sections 1 & 2)
- ➔ Disabled Persons (Services, Consultation and Representation) Act (1986, Section 4)
- ➔ Housing Grants Construction and Regeneration Act 1996 (section 23).

Aids and adaptations.

This document is available in other languages upon request.

Bengali

সহায়ক ও পরিবর্তিত জিনিসপত্র
এই ডকুমেন্ট অনুরোধে বাংলায় পাওয়া যায়।

Kurdish

فریاكهوتن و گونجاندن
ئهم بهلگهیه به پیی داواکاری به زمانی کوردی ش دهس دهکهریت

Punjabi

ਸਹਾਇਕ ਸਾਧਨ ਅਤੇ ਅਨੁਕੂਲਨ
ਇਹ ਦਸਤਾਵੇਜ਼ ਮੰਗ ਕੇ ਪੰਜਾਬੀ ਵਿਚ ਵੀ ਲਿਆ ਜਾ ਸਕਦਾ ਹੈ।

Somali

Gargaarada iyo La qabsiyada
Dokumentigaan waxaa lagu helaa Soomaali haddii la codsado.

Urdu

امدادی اشیاء اور تبدیلیاں
درخواست پر یہ دستاویز اردو میں بھی مل سکتی ہے۔

How to contact us

You can contact us at our office, over the telephone, by e-mail or on our website.

Telephone:

0121 766 1100

8am-8pm Monday to Friday

8am-1pm Saturday

Emergency out of office hours:

0121 766 1100 (transfer to our out of hours service)

E-mail:

post@family-housing.co.uk

Post:

Family Housing Association

(Birmingham) Ltd

Bordesley House

44/46 Coventry Road

Birmingham B10 0RX

Website:

www.family-housing.co.uk

